

Brian Gosselin
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SKILL SUMMARY

- 9 years of information technology experience
- Technically proficient in all facets of computer operations
- Possess strong verbal and written communication skills
- Extremely organized self-starter
- Goal oriented, able to meet multiple deadlines on time
- Ability to work independently
- Enthusiastic to learn new skills and able to master them quickly
- Enjoy new opportunities and challenges
- Works well within team concept

TECHNICAL SKILLS

- Hardware configuration, troubleshooting, installation and testing within 24x7x365 operations environments.
- Working knowledge of Compaq Proliant Server Environment,
- Various Operating Systems: Windows98, Windows2000 Pro/Server, WindowsXP Pro
- Games Management Software (GMS) proprietary application.
- Communications monitoring and troubleshooting of analog, digital, radio, dial-up, and satellite communications terminal networks of 3000+ users.
- SCO Unix 7 with intermediate shell scripting (bash shell).
- Microsoft SQL Server 7 with intermediate SQL scripting.
- Some Crystal Reports Exposure

PROFESSIONAL EXPERIENCE

● <http://www.ScriptAsylum.com> - 08/1999 to Present

- Self-employed Webmaster / Internet Programmer
- Self-taught in HTML, JavaScript, and DHTML (Dynamic HTML).
- Experienced in cross-browser (Netscape, MS Internet Explorer, Mozilla) client based script programming without the use of "WYSIWYG" editors.
- Experienced with Paint Shop Pro (6+) and Adobe PhotoShop (5.5+) graphics programs.
- Experienced with FTP programs (AceFTP, WS_FTP).

● **Scientific Games International - 3/2001 to Present**

◆ *Assistant. Operations Manager, Des Moines, IA 06/2002 to Present*

- General duties include 24 hr/ 7 day per week management of on-line lottery system operations.
- Technical and software support to 3000 end users on SGI Iowa lottery terminal network.
- Operation, testing, hardware, software support for the following environments; 16 Compaq Proliant Servers, SCO UNIX 7, Windows 98, 2000 Pro, 2000 Server, XP Pro, SQL Server 7. Remedy, Lotus, Aegis On-line Lottery Systems (proprietary)
- Processing of all lottery and instant ticket transactions within the state of Iowa, Provide daily reporting, research, and support to Iowa Lottery personnel and customers.
- QA software on site testing, daily backup, restore, and distribution of all system databases to off site disaster recovery location

◆ *Computer Operator, - Gardiner, ME 03/2001 to 06/2002*

- Responsibilities: Maintaining integrity of the on-line and instant Lottery computer systems.
- Proficient with Windows2000 and Unix operating systems.
- Provided assistance with Scientific Games' Iowa startup project.

- **Unique Auto Sound and Security – Auburn Maine - 04/ 1997 to 03/2001**

- ◆ *Installer (Part-Time)*

- Responsibilities include Installing car audio, security, electronic repair, and some sales and customer service.

- **GTECH Corporation – Augusta Maine - 02/1994 to 03/2001**

- ◆ *Lead Computer Operator*

- Provided customer support for the on-line lottery terminals, and dispatching Customer Service Representatives to customers requiring attention.
- Some use of the Unix and VMS operating systems.
- Proficient with Windows 3.1/95/98 Operating Systems.

- ◆ *Warehouse Shipping/Receiving Clerk*

- QA testing of On-line lottery terminals
- Transportation of supplies to storage facilities
- Serving as a Customer Service Representative when needed.

- ◆ *Electronics Technician*

- Troubleshoot and repair of On-line lottery terminals to the component level.
- Participated in special projects within the company in Arizona and Michigan.
- Served on safety committee as the technician representative.

- **Ricker-Cloutier Electrical Contractors - 07/1993 to 11/1993**

- ◆ *Electrician's helper, Westbrook, ME.*

- Duties include running power cable, wiring circuit breaker panels, and installing junction boxes.

EDUCATION

- ◆ *Additional Education*

- Central Maine Technical College, Auburn, ME. AAS degree in electromechanical technology which consists of basic electricity, electronics, process controls, electrical wiring with PLCs, Assembly language computer programming, and digital logic circuits. Class of 1993. GPA: 3.89

- ◆ *High School*

- Attended Oak Hill High School, Wales, ME. until Junior year in 1990. Transferred to Lewiston High School, Lewiston, ME for Senior year. Also attended two years of vocational classes in basic electronics in 1990 and 1991. Class of 1991.

PERSONAL

- I enjoy designing and building high performance computer systems from individual components.
- I am the “administrator” for the four computer systems at home, which are networked via a mix of wired and wireless routers/switches.
- I am an active member in the www.pcper.com forums (under the user-name “scriptasylum”) which is a community of users who offer unofficial computer related hardware and software support to other members.
- I also enjoy reading novels and playing disc golf.